



## Express Scripts Protest Fact Sheet

Friday, May 17, 2024  
9 am – 1 pm CDT  
1 Express Scripts Way  
St. Louis, MO

Organized by [Unite for Safe Medications](#)

- WHAT IT IS:** A peaceful protest at Express Scripts' corporate headquarters, including a brief slate of speakers addressing specific Express Scripts practices that interfere in patient care; hamper pharmacies and drive up costs to end payers
- WHO IS PROTESTING:** Patients, pharmacists and pharmacy staff, patient and pharmacy advocacy organizations; caregivers and members of the public
- WHY:** PBM reform is needed NOW. Patients and providers are calling for the end of **Express Scripts' business practices that prioritize profits over patients**, including:
- **Restricting Patient Care in the Name of "Cost Savings"**
  - **Intentionally Limiting Patient Choice**
  - **Disregard for Patient and Provider Safety**
  - **Obvious Anticompetitive Behavior That Suppresses the Free Market**
- For additional details on how these and other practices endanger patients and hamper providers from effectively caring for patients, visit [TruthRx.org](https://truthrx.org)
- SUPPORTING ORGANIZATIONS:** Pharmacists United for Truth and Transparency; AIDS Healthcare Foundation; Arthritis Center STL; National Community Pharmacists Association; American Pharmacists Association; Missouri Pharmacy Association, Patients Rising, American Economic Liberties, Coalition of State Rheumatology Organizations, Waypoint Rx IG, Illinois Pharmacists Association
- BACKGROUND INFORMATION:**
- Express Scripts is one of the "Big 3" PBMs who together [processed 80% of U.S. prescription drug claims in 2023](#). Express Scripts was purchased by Cigna Healthcare in \_\_



**Pharmacists United for  
Truth & Transparency**

- Express Scripts owns pharmacies including specialty pharmacy Accredo and mail order and is required to contract with other retail pharmacies including national chains, mass merchant and independent pharmacies. Express Scripts contracts are notoriously one-sided, non-negotiable and the only access to patients for pharmacies.
- PUTT Board President Deborah Keaveney address inequities between Express Scripts and pharmacies [in letter dated October 30, 2023](#) that was sent to Dr. Stephanie Cooney. Dr. Cooney did not respond.
- There are [19,432 independent pharmacies](#) left operating in the U.S. A recent survey by the National Community Pharmacists Association (NCPA) [indicates some 32% of independent pharmacies may close](#) before the end of 2024.
- More than half the respondents said [Express Scripts was the PBM responsible for creating the most financial stress](#) (for Medicare D prescriptions) among community pharmacies.

**FOR MORE  
INFORMATION:**

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